

Student Services

Directory

2025-26 Academic Year

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Updated Sept. 3, 2025

About Student Services



Made up of seven units, the Student Services division contributes to the College's mission by making **every connection count**. We engage and support student learning and experiences by providing a welcoming, caring and inclusive environment.

Please reach out to a team member if you need assistance. We're here to help!

**Athletics ● Enrollment ● Financial Aid
Recruitment/Retention ● Student Resources
TRIO ● VPSS Office**



Table of Contents

Student Service Office	Page 1
Athletics	Page 2
Enrollment/Registrar	Page 3
Financial Aid	Page 4
Recruitment and Retention	Page 5
Student Resources	Page 6
TRIO Support Services	Page 7
Frequently Asked Questions	Page 8
Student Behavior/Conduct	Page 9
Reporting Concerning Behavior	Page 10

Student Services Administrative Office

- Oversight of student service programs and athletics
- Student enrollment management (SEM) planning
- Student conduct and behavior
- Assessment of student services and student needs

VICE PRESIDENT OF STUDENT SERVICES

Theresa Bosworth

Ext. 5971

Morrow Hall, M-150



Theresa Bosworth, VPSS

ASSOCIATE VICE PRESIDENT, ENROLLMENT AND STUDENT SERVICES

Joey GrosJacques

Ext. 5748

Morrow Hall, M-134



Joey GrosJacques, AVPESS

ADMINISTRATIVE ASSISTANT (part-time)

Kym Browning

Ext. 5760

Morrow Hall, M-152B



Kym Browning, Admin. Asst.

Athletics

- Athletic leadership, support, coaching, training
- **SPORTS PROGRAMS:** Baseball, Basketball (*men's and women's*), Golf (*men's and women's*), Rodeo (*men's and women's*), Softball, Soccer (*men's and women's*), Volleyball

ATHLETIC DIRECTOR

Brad Baker

Ext. 5908; MAC Offices

ASST. ATHLETIC DIRECTOR

Jordan Hillmick

Ext. 5964; MAC Offices

ATHLETIC TRAINER

Nicole Rico

Ext. 5898; MAC Offices

PROGRAM ASSISTANT

Derek Bettinson

Ext. XXX; MAC Offices

HEAD COACHES

For names and contact details, visit:

bmcctimberwolves.com/information/directory

GENERAL INFORMATION

Website: bmcctimberwolves.com

Email: athletics@bluecc.edu

Phone No: (541) 278-5908

Offices: MAC Center, Pendleton

Enrollment/Registrar

- Registration
- Student records and accounts
- Testing/placement
- Transcripts
- Credentialing
- Course withdrawals
- Override requests
- Commencement services

DIRECTOR AND REGISTRAR

Christene Thatcher

Ext. 5757; M-116

ENROLLMENT SERVICES SPECIALIST II

Linnet Preston

Ext. 5789; M-124

ASSISTANT DIRECTOR

Kelly Miller

Ext. 5749; M-125

ENROLLMENT SERVICES SPECIALIST I

Terri Johnson

Ext. 5754; M-123

TESTING COORDINATOR/RECORDS SPECIALIST

Nicole Polivka

Ext. 5929; M-117

GENERAL INFORMATION

Website: bluecc.edu/current-students

Email: GetInfo@bluecc.edu; StudentRecords@bluecc.edu;
or TestingCenter@bluecc.edu

Phone No: (541) 278-5759 (Service Center);
(541) 278-5931 (Testing Center)

Offices: Morrow Hall Service Center, Pendleton

Hours: M-Th: 8am-5pm; Friday: 8am-12 noon
Testing: M-Th: 8am-5pm; Friday: 8am-3pm

Financial Aid

- Application assistance
- FAFSA or ORSAA applications
- State grants
- Scholarships and awards
- Financial aid nights
- College goal Oregon
- Veterans certifying official

DIRECTOR

Angela Rios

Ext. 5752; M-103
Financial Aid Suite

FINANCIAL AID ADVISOR

Coby Heath

Ext. 5165, Morrow Hall,
Financial Aid Suite, M-101

VETERANS CERTIFYING OFFICIALS

Angela Rios

Coby Heath

FINANCIAL AID ADVISOR

Rebecca Jackson

Ext. 5756, Morrow Hall,
Financial Aid Suite, M-101

GENERAL INFORMATION

Website: bluecc.edu/cost-aid/financial-aid
Email: FinancialAid@bluecc.edu
Phone No: (541) 278-5779
Offices: Morrow Hall, Financial Aid Window
Office Hours: M-F: 8am-5pm
Window: M-Th: 9am-3pm; Friday: closed



Recruitment & Retention

- New student advising (Navigators)
- General and limited entry admissions
- Student engagement
- Assoc. Student Government
- Student Ambassadors
- Outreach
- Campus tours



DIRECTOR

Garrett Mickalson

Ext. 5921; M-140

NAVIGATOR

Jaylan Funk

Ext. 5962; M-129

ADMIN. ASSISTANT

Holly Schuening

Ext. 5940; M-138

NAVIGATOR

Jennie Wolfe

Ext. 5965; M-130

RECRUITMENT and ENGAGEMENT COORDINATOR

Christene Zumwalt

Ext. 5861; P-156

NEXT STEP NAVIGATOR (PHS)

Mandy Oyama

(541) 966-3845

Pendleton High School

BILINGUAL NAVIGATOR

(Part-Time)

Open Position

TRIBAL NAVIGATOR

Shaundeen Smith

Ext. 5935; M-131



GENERAL INFORMATION

Website: bluecc.edu/apply; bluecc.edu/advising;
bluecc.edu/campus-tours-information

Email: admissions@bluecc.edu; ssc@bluecc.edu;
or outreach@bluecc.edu

Phone No: (541) 278-5853

Offices: Morrow-Welcome Center, Pioneer-The Den

Hours: M-F: 8am-5pm

Window: Welcome Center Hours: M-F: 8am-5pm

Student Resources

- Accommodation services
- Career Center
- Wolf Den food pantry
- Health and wellness
- Resource navigator
- STEP navigator
- Student employment
- Veteran center
- Vocational rehabilitation (ICAP)

DIRECTOR and ACCOMMODATION SERVICES

Roman Olivera

Ext. 5958; M-134

(ICAP) VOCATIONAL REHABILITATION CAREER COACH

Laura Herbes

Ext. 5852; M-137

RESOURCE NAVIGATOR

MaRanda Soliz

Ext. 5158; P-157

STEP NAVIGATOR (Part-Time)

Daejah Espinoza

(541) 278-5835

Pendleton campus; M-153

BMCC Hermiston Center; #110

GENERAL INFORMATION

Website: bluecc.edu/student-resource-center

Email: rc@bluecc.edu

Phone No: (541) 278-5958

Offices: Morrow Hall, Student Success Center

Hours: M-F, 8am-5pm

Food Pantry: For most updated hours, visit:

bluecc.edu/food-services

TRIO (Student Support Services)

- Academic tutoring
- College success skills
- Academic and financial aid navigator
- Financial literacy
- College transfer assistance
- And much more!

Who is eligible for the TRIO program?

A degree or certificate-seeking, enrolled students that is a U.S. citizen, **AND** meets at least **ONE** of the following:

- Low-income (Pell eligible)
- First-generation (neither parent has a bachelor's degree)
- Has a documented disability

DIRECTOR

Crystal Patton-Doherty

Ext. 5849; M-139

PROJECT SPECIALIST

Crystal Bennett

Ext. 5855; M-146

STUDENT SUCCESS COACH (*Part-Time*)

Open Position

Ext. 5742; M-148

GENERAL INFORMATION

Website: bluecc.edu/TRIO

Email: trio@bluecc.edu

Phone No: (541) 278-5855

Offices: Morrow Hall, #143 office suite

Hours: M-F, 8am-5pm

Frequently Asked QUESTIONS

What are the steps for a student to get started at BMCC?

- 1) Complete an online application at bluecc.edu
- 2) Students will receive login instructions to their WolfWeb with next steps. The steps can also be found at bluecc.edu/apply.

How does a student set-up a meeting with a Navigator?

Visit bluecc.edu/advising. Click the button under “New Student.”

When are students awarded financial aid?

The awarding process may take 4 to 6 weeks. If additional information is needed, the process may take longer. Students should monitor their BMCC email and WolfWeb for updates.

How and when will students receive financial aid?

Once a student registers for classes, Bank Mobile will issue a personal code to them to set-up an account. The first stipend of the term happens after Add/Drop has ended. Stipends are sent to Bank Mobile every Tuesday and Thursday.

Can students set-up a payment plan?

A payment plan option is not in place at this time; however, students can reach out to Student Accounts to discuss options, StudentAccounts@bluecc.edu.

How do students order their transcripts?

Visit bluecc.edu/transcripts for details about printing and ordering official, unofficial, and GED transcripts.

How does a student request an accommodation?

Visit bluecc.edu/accommodation-services and click on one of the options under the *Services for Students with Disabilities* section.

How do students apply for the TRIO program?

Visit bluecc.edu/TRIO and click on “How do I apply?”

Student Conduct

BMCC's student code of conduct communicates the expectations that the College has of students. It is intended to educate and guide students to understand their responsibilities. For full details visit:

bluecc.edu/student-rights-responsibilities-and-conduct



CONDUCT SUBJECT TO DISCIPLINARY ACTION*

- Academic misconduct or dishonesty
- Alcohol, drug, and tobacco violations
- Assault, endangerment, harassment, or intimidation
- Disruptive behavior
- Failure to comply
- Falsification or information
- Fire and life safety
- Property theft and/or damage
- Recording
- Retaliation
- Unauthorized access
- Violation of college policy
- Violation of law or regulation
- Weapons and dangers materials

**This is not a complete list*

REPORT A CONDUCT ISSUE:

- **Visit:** bluecc.edu/complaint-process
- Click on the appropriate Maxient Report Form

QUESTIONS? Contact: AVP, Student Services, Joey GrosJacques, Ext. 5748

Reporting a Concern

Blue Mountain Community College uses Maxient reporting software to proactively track issues of concern on campus and to intervene with appropriate support and resources to address those concerns.



Where can faculty or staff find the Incident Report form?

A link to Incident Report or Academic Dishonesty Report forms can be found on BMCC's Complaint Process webpage.

blueecc.edu/complaint-process

How can students report an incident and conduct of concern ?

Students can report incidents of concern or a complaint by navigating online to BMCC's Complaint Process webpage.

blueecc.edu/complaint-process

How can employees and students report incidents of Discrimination or Harassment?

Students or employees can report discrimination or harassment by navigating online to BMCC's Complaint Process webpage.

blueecc.edu/complaint-process

How can students or employees report an instructional or non-instructional complaint?

Students and employees can report a complaint on BMCC's Complaint Process webpage.

blueecc.edu/about/complaint-process

QUESTIONS?

Contact: AVP, Student Services, Joey GrosJacques, Ext. 5748



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